

## Making Payments via Macquarie DEFT Payment Systems

\*You will need your DEFT reference number. Please call our office on 08 9447 7000 for your individual reference number.

You can make payments to Spraggon George over the phone or internet, 24 hours a day, 7 days a week via Macquarie Bank.

### Five payment options are as follows:

#### 1) **BPAY® - by Phone** from your cheque or savings account

Payments from your cheque or savings accounts can be made via BPAY through your financial institution's phone banking service. The biller code for your BPAY payment is 4481 and your reference number is your DEFT reference number.

If you don't have access to BPay, ask your bank to register you for Internet or Phone Banking. If your financial institution doesn't offer BPAY you can still pay by phone using DEFT Phonepay once you have registered via [www.deft.com.au](http://www.deft.com.au) – if you don't have internet we can provide you with a form to complete.

#### 2) **BPAY® - by Internet** from your cheque or savings account

Payments from your cheque or savings accounts can be made via BPAY through your financial institution's internet banking service. The biller code for your BPAY payment is 4481 and your reference number is your DEFT reference number.

If your financial institution doesn't offer BPAY you can still pay by internet using DEFT Online.

#### 3) **Direct Debit - from your bank, building society or credit union**

To pay your rent directly from your transaction account, you need to register your details first. Registration is quick and easy and can be done online at [www.deft.com.au](http://www.deft.com.au).

To register, simply select the Online Direct Debit Registration option on the left of the page and:

- complete your name and address details,
- nominate a six digit (numeric) security code,
- complete your account details,
- nominate a security question and answer (should you misplace your Security Code),
- agree to our service agreement, and
- print or save the confirmation page detailing the registration and Service Agreement.

In a few minutes you'll be registered and you can start making payments using both phone and internet payment methods. If you don't have access to the internet and would prefer to complete a registration form please contact us or call DEFT Payment Systems on 1800 672 162.

#### 4) **Credit Card – via DEFT Online** (a surcharge for credit card payments applies.)

Go to [www.deft.com.au](http://www.deft.com.au) and enter your DEFT reference number\* under the "Make a Payment" section (this will take you to the Credit Card Payment page). Complete all the details and click "Continue" to process the payment. A surcharge for credit card payments will apply.

#### 5) **Credit Card – via DEFT Phonepay** (a surcharge for credit card payments applies.)

Call 1300 301 090 and follow the prompts. Once payment has been made, you will be given a transaction confirmation number, which you should record as proof of your payment. For your convenience, both the phone and internet payment options allow you to schedule recurring weekly, fortnightly, monthly or quarterly rental payments in advance. To pay your rent by credit card there is no need to register before making payments. A surcharge for credit card payments will apply.

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